

POLICY FOR QUALITY, SAFETY & ENVIRONMENT

The Management of **MIOS Elettronica**, with reference to its activity of "*Design, development, production, maintenance and support of electronic systems of communication, measurement, diagnostic, control, data acquisition and transmission*" has defined and adopted this "Quality Policy" as a summary of its own strategic orientations and those of the **Agon Electronics** group of which it is part:

- develop CUSTOMER EXPERIENCE to be a long-term trusted partner;
- continue to be a point of reference in terms of TECHNICAL SKILLS and operational excellence;
- contribute to the GROWTH of the Group's companies, to strengthen their leading position in our reference market
- embody the approach to Corporate Social Responsibility (CSR)

Furthermore, in order to best satisfy the needs expressed by our stakeholders, our integrated management system is based on:

- a process-based organization, structured according to objectives and with the implementation of risk analyzes and improvement plans;
- our human know-how and the development of staff skills, through support from management and continuous training;
- employee feedback, encouraging and supporting their initiatives;
- the duty of exemplary, responsible and confidential behaviour, required of everyone;
- improving the working environment and safety conditions to ensure an optimal quality of life in the workplace;
- strengthening interactions with our suppliers, paying particular attention to counterfeit, fraudulent or suspicious products and implementing a responsible purchasing approach;
- the implementation of environmental protection initiatives, with particular attention to the management of resources, energy and waste and their reuse;
- an ethical approach, according to which we do not accept or practice any form of corruption, we reject any human trafficking, directly or through intermediaries, and we maintain a high level of social commitment during our CSR (Corporate Social Responsibility) assessments;
- the protection of all collaborators and the constant verification of the safety of our products;
- protecting our interests and those of our customers and institutions by protecting our IT resources from cyber crime and implementing backup plans to counteract the main risks;
- an investment policy to support our growth and the technological developments of our activities.

The Management undertakes to provide all the resources necessary for the implementation, development and continuous improvement of the Quality Management System.

M. Passarella

CEO

